



The Floral Touch UK
Specialists In Bridal Floral Design

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Hire Agreement Terms and Conditions

Hire terms & conditions

No alteration or substitution of these terms and conditions shall be valid unless agreed in writing. Any reference to hire goods shall include candelabras, glass bowls, martini/ cocktail glasses, chair bows, table runners, centrepieces, flowers, and any other items hired by you from us under these terms and conditions.

1. All equipment remains the property of the owners The Floral Touch UK. At no time shall ownership pass to you. During the period the goods are on hire, the hirer shall be solely responsible for the hired goods and shall be alone responsible for insuring the goods from time of acceptance of goods until return and acceptance of goods back into the possession of the owner. We also require a signed hire contract to confirm that you (the hirer) shall be solely responsible for the goods whilst they are in your possession.
2. The owner shall not be responsible for injury or damage to persons or property howsoever sustained arising from any goods under hire.
3. All items hired will require a 50 % non-refundable deposit at the time of booking (unless you opt to pay the full amount). If the required delivery date is within 3 weeks of placing the order then the full contract price is required to be paid at the time of ordering.
4. Orders will not be accepted until we receive your payment and it has been cleared, or your cheque has been cleared in respect to the deposit payment set out above. We reserve the right to withdraw acceptance of your order if the goods requested is not readily available to us and to refund in full, any payment(s) you have made.
5. Shortages and damages to hired goods will be charged at their full replacement value, details of which are available on request and no substitute item(s) will be accepted by The Floral Touch UK. The owner also reserves the right to charge the hirer loss of profit on the lost future hire of the said goods. The hirer may request in writing the return (and bear the cost thereof) of any damaged goods within 14 days of the hirer being informed in writing of any such damage. Otherwise the said items will be disposed of.



6. If set up by The Floral Touch UK goods must be available for collection at the delivery address, unless otherwise arranged. All deliveries and collections other than to & from the agreed site, including aborted deliveries and collections, will be charged for.
7. Prices are quoted for one days hire only apart from, day of delivery and day of collection. Subsequent days will be charged at a daily rate unless a special agreement has been arranged prior to the event between the owner and the hirer.
8. Hired goods which are damaged beyond repair will be charged to the hirer at full replacement costs.
9. In the event of cancelled booking, all deposits paid to The Floral Touch UK will be lost, no refunds will be issued under any circumstances.
10. Final payment is required in full 1 month prior to the event. Please note that if payment is not received within the said terms, we will presume that our services and Hire items are no longer required and treat as a cancelled booking, all deposits paid will be lost.
12. We shall be under no liability in respect of any defect arising from willful damage, abnormal usage conditions, failure to follow our instruction (whether oral or written) misuse, alteration or repair of goods, we shall not be liable for situations of force or majeure where any failure in the performance of any of our obligations is caused by factors out of our control.

LIT CANDLES

Although we supply the candles for decorative purposes for the 5 arm candelabra and the 3 arm vintage candelabra, it is very important that you confirm that lit candles are allowed at your venue & that they are monitored, as we will not be held responsible in any way for fire or damage caused by lit candles.

Please Note: If our candles are to be lit there will be a charge for 'used' candles of £4.75 per candelabra.